Plant Operations Guiding Principles

Our vision can only become reality through the efforts of all members of the Plant Operations team. This requires that everyone identify processes that need to be improved and the milestones that must be achieved as we seek to be the provider of choice for those we serve. We will be guided by these principles:

Focus
We exist to serve the needs of the University through partnerships and mutual understanding.

Integrity
How we do our work and how we relate to each other are of paramount importance. Our conduct must conform to the highest, uncompromising standards of trustworthiness and character. We will never knowingly make decisions that harm people or that are not in the best interest of the division or the University.

Respect for People
Respect for people and their intrinsic worth is the cornerstone of our relationships with one another, our customers, and our suppliers. We appreciate the diversity of the human family and recognize our differences as sources of collective strength and wisdom.

Empowerment
We are a Plant Operations team. Team members are stakeholders in the success of the enterprise and must be involved in the decisions that affect their work lives. "Empowerment", with its freedoms, responsibilities and boundaries, describes the intended work culture. Empowerment requires competence, sharing of information and ongoing learning. We are dedicated to becoming the best workforce in our industry. A person seeking to improve service to a customer will not be blamed for taking reasonable risks.

Innovation
We are a learning organization. We recognize that improvement of ourselves, our work processes and our methods is essential to our success. We must be creative. We must challenge our own thinking. We must seek to learn from our mistakes.

Responsibility to Environment
We will respect the physical environment that we share. We will wisely use and preserve the resources at our disposal by reducing waste, recycling, and whenever feasible, using recycled materials.