We are now completing our third week in the new North Campus Pilot Region. So far, everything is going according to the plan. Although we are encountering challenges, this was anticipated and we are slowly, but steadily making progress. Below are some of the successes and challenges we have observed in the first few weeks:

**SUCCESSES:**

- Nearly all region staff members are now entering their own timecards and work order data in FMS. A key objective of the pilot is to start capturing better maintenance information on work orders and creating equipment histories. The staff members are off to an excellent start and are performing exceptionally with this new task. The time and effort required for this has been minimal.
- The Region Schedulers are successfully creating weekly and daily schedules for region staff using FMS. Each employee in the region now receives a weekly and daily schedule. While far from perfect at the moment, this is a great achievement and we are making steady improvement.
- Region schedulers successfully bundled five work orders to coincide with a single roof shutdown. As this is done more, we will realize more efficiency and less disruption to building occupants.
- We have successfully planned, kitted and scheduled jobs.
- Daily and weekly building-specific work schedules are available in FMS.

**CHALLENGES:**

- Transitioning work orders from the central shops to the region group has posed challenges. We are making progress, but did not have this completed before pilot go-live.
- Defining work that was previously performed on yearly work orders was not complete before go-live. This has created some work assignment challenges, but we are making progress.
- Material acquisition and kitting has been a little more challenging than anticipated, but again the NC region staff is working on improvements and this is getting better.
- The role of management in the region concept is dramatically different. The management team is trying to learn the new roles, while simultaneously learning a new work management process. This is a real challenge for our Region management team and they are making progress.

For more detailed information, go to the Plant Ops Restructuring web page: [http://www.plant bf.umich.edu/director/info/restructuring/](http://www.plant bf.umich.edu/director/info/restructuring/) or click crane logo on Plant home page.