University of Michigan – Mission

The mission of the University of Michigan is to serve the people of Michigan and the world through preeminence in creating, communicating, preserving, and applying knowledge, art, and academic values, and in developing leaders and citizens who will challenge the present and enrich the future.

UMHS – Mission

To achieve excellence and leadership in Patient Care/Service, research, and education.

Plant Operations – Mission

Plant Operations, a member of the University community, maintains the physical environment and provides related services to support the university in reaching its goal of excellence in education, research, and public service.

Guiding Principles
- Service
- Integrity
- Respect for People
- Empowerment
- Innovation
- Responsibility to the Environment

Facilities Maintenance Strategic Direction:

Four Way Focus

1. Continuous measurable improvement is standard
2. Recognition for excellence in service
3. Innovative leadership in facilities management
4. Equitable and honest treatment of employees
5. Diverse work community
6. Learning organization
7. Trusting atmosphere to encourage
8. Innovation and creativity

Hospital Maintenance – Vision

The Hospital Maintenance Department, a member of the University Community, maintains the physical environment and provides related services to support the Hospital in reaching its goal of excellence in healthcare and public service. Hospital Maintenance includes electrical services, HVAC services, Plumbing services, and general building maintenance services.

Plant Hospital Maintenance Department Strategic Action Plan VISION 2010.1-06doc.doc